

#### Practical Barriers in Cancer Immunotherapy Treatment

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Society for Immunotherapy of Cancer



Disclosures

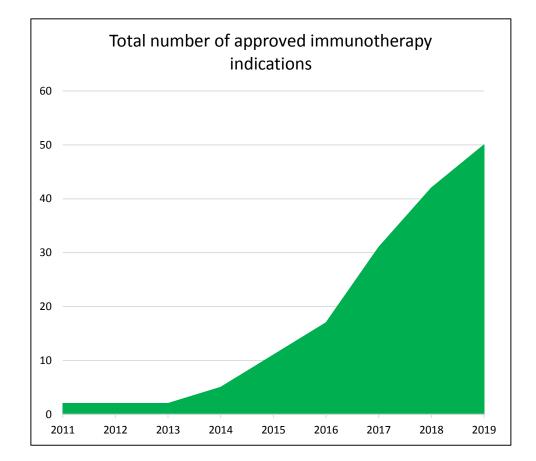
- I have no conflicts of interest to disclose
- I will be discussing non-FDA approved indications during my presentation.
  - In the context of reimbursement and financial assistance programs only





# **IO Pipeline and Research**

- Current products on the market are the "tip of the iceberg" when looking at manufacturers' Immuno-Oncology (I-O) pipelines
- During the next few years, we can expect a new IO product or indication every few months
- Not only new products, but a myriad of new combinations and regimens







# **Strategies for New Information**

- Immuno-Oncology Champion
  - Identify an "Immuno-Oncology Champion" from among your providers to be the "I-O point person" responsible for all product questions and staff education (can be physician, advance practitioner or pharmacist)
- Education group
  - Identify a core group within your practice to manage patient education, including the review of existing patient materials and/or the development of new materials specific to I-O agents and management of their adverse effects
- Staff education
  - Proactively update staff on new information and consider use of manufacturer-provided resources including on-site training/education (or attend programs like this!)





# Manage Reimbursement/Finances

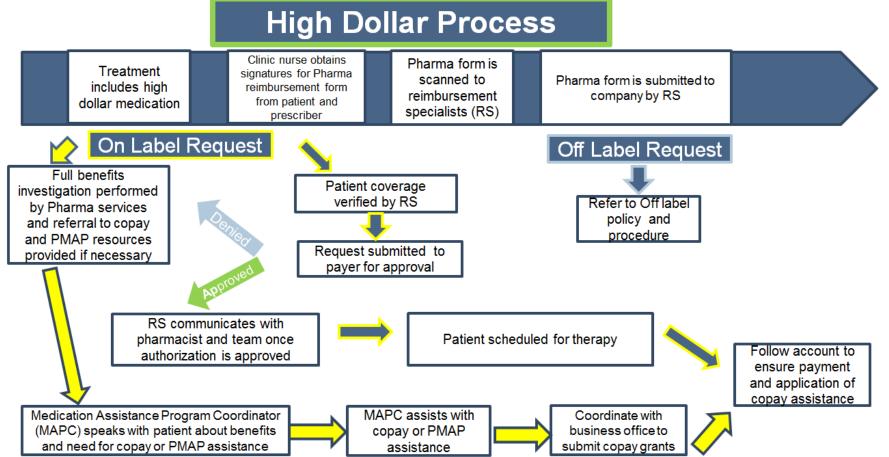
- New-to-market I-O agents may not yet have specific J-Code
  - Ensure a process is in place for appropriate management/billing until J-Code is assigned or, in the case of Hospital Outpatient Prospective Payment Services, a C-Code (Temporary = C9399)
- Identify a point person from within your financial or reimbursement staff to focus on I-O agents and understand the nuances of the various patient support programs
  - Manufacturer benefits verification programs, replacement programs, co-pay support programs, co-pay foundations, and patient assistance programs
- Ensure your practice has sufficient Patient Advocacy
  - Most practices have found that Financial Counselors/Medication Assistance Coordinators pay for themselves many times over; if you are not sure if you have enough, it's a good time to conduct an analysis



# **Develop Approval Process**

- High dollar medication approval process
  - Full benefits investigation, utilize pharma services if offered and allowed per hospital/institution policy
  - Prioritize staff resources to enroll every viable patient into a support program, regardless of on or off-label
- Robust off-label policy and procedure
  - All off-label requests require predetermination
  - Patients are made aware of risks and benefits, including financial risk
  - Patients are required to sign an ABN or NONC
  - Peer review process for appeal if needed









- Most Medicare Administrative Contractors (MAC) have at least one I-O agent Local Coverage Determination (LCD)
- Some MAC have separate LCD for all agents
  - Cigna Government Services (CGS) published atezolizumab LCD within the first six weeks of release of the agent
- No successful reimbursement outside the FDA label indications if not in an LCD or National Coverage Determination (NCD)
  - Have had success with working with local MAC to add off-label indications to existing LCDs.
  - Have not been able to add LCDs thus far





#### Off-label medication process: Medicare pre-treatment

- 1. Before off-label use is considered, a **risk/benefit conversation** (medical, financial risks) needs to occur with the patient
- If patient and treating physician wish to proceed, pharmacist and reimbursement specialist work together to gather sufficient evidence for off-label use
  - 1. Utilize approved Compendia for clinical evidence (NCCN, Micromedex, Clinical Pharmacology, Lexi-Drugs, AMA-DA)
  - 2. Level 2a evidence or higher for Medical Necessity

NCCN Categories of Evidence and Consensus

- Category 1: Based upon high-level evidence, there is uniform NCCN consensus that the intervention
  is appropriate.
- Category 2A: Based upon lower-level evidence, there is uniform NCCN consensus that the intervention is appropriate.
- Category 2B: Based upon lower-level evidence, there is NCCN consensus that the intervention is appropriate.
- Category 3: Based upon any level of evidence, there is major NCCN disagreement that the intervention is appropriate.





#### Off-label medication process: Medicare pre-treatment

- 3. Medication assistance coordinator, reimbursement specialist, and clinical team **determine payment options** 
  - Manufacturer assistance/replacement options
  - Medicare payment
- 4. Patient and the team decide whether to proceed with off-label use





#### Off-label medication process: Medicare pre-treatment

- If off-label/does not meet Medicare Medical Necessity, an Advanced Beneficiary Notice of Noncoverage (ABN) should be presented to and signed by the patient.
- 6. After the patient receives off-label therapy, the **claim is submitted** to Medicare (per the ABN)
- 7. If the claim is not immediately approved, up to **5 levels of appeals** are allowed
- 8. If claim is ultimately denied, financial counselors arrange for **payment** of the Medicare allowed amount





#### **Commercial Payers**

- Policies primarily based upon published scientific evidence
- Clinical policy guidelines and pathways
  - Vendor Pathways examples: Well Point, New Century Health, AIM
  - Clinical policies examples: Anthem, Aetna, UHC, Cigna, Humana
- Often the clinical policies require medication eligibility restrictions beyond the label and additional criteria to be met in order to assure reimbursement
  - Example: Anthem clinical policy for nivolumab includes patient's current ECOG score 0-2 be met





## **Commercial Payers**

- Use of maximum dosages regardless of weight
  - Maximum allowable units per day and per date span for specialty drugs
- Use of National Drug Code (NDC) units versus CPT/Healthcare Common Procedure Coding System (HCPCS) units creates confusion and concern for underpayment
  - J code represents the amount of drug per billing unit
    - 1 J code per medication
    - J code established by CMS
  - NDC represents the manufacturer and size of the vial
    - 1 NDC code for each vial size for each manufacturer
    - NDC code established by FDA and manufacturer
  - Monitor closely for errors in underpayment





#### **Commercial Payers**

- Disproportionate approvals of total billing units versus doses for a specific period of time
  - Example: Authorization for 90 mg pembrolizumab for 6 infusions but date range is for nine months Make sure that the dates and authorizations match
- Always pursue authorization/pre-determination for IO's, regardless of whether the therapy is on or off-label
  - Retrospective denials often occur, particularly for off-label uses, even when there was a pre-determination in acceptance of the use





## Off-label medication process: Commercial payers

- 1. Before off-label use is considered, a **risk/benefit conversation** (medical, financial risks) needs to occur with the patient.
- 2. Pharmacist and reimbursement specialist work together to submit **pre-determination request** to payer.
- 3. If denied, an **appeal** can be filed.
- 4. If still denied, if there is sufficient evidence for off-label use, reimbursement specialist and medication assistance coordinator **explore payment options.** 
  - 1. Pharma Programs
  - 2. Grant Programs
  - 3. Institutional Level Foundation Programs





Off-label medication process: Commercial payers

- 5. Patient and team decide whether to proceed with off-label use
- Managed care, reimbursement specialist, and <u>CFO</u> determine the appropriate amount for the patient to deposit toward the treatment
- 7. Patient submits deposit and off-label treatment is given





### **Commercial and Government Payers**

- Billing for waste with immuno-oncology agents
  - Proper usage of the JW modifier
    - JW modifier will indicate the amount of waste volume represented
    - I-O agents that are single-use vials or single-use package for unused portion are eligible
    - Multi-dose vials are not eligible (and currently not available)
  - Not all payers will pay for waste or only pay for part
  - Some payers do not allow rounding of doses and do not pay for waste (a lose/lose situation for institutions)
  - Proper documentation necessary in the medical record for discarded waste
    - Mandated wastage rationale for any JW lines on Medicare claims on January 1, 2017





# **Dose Rounding/Vial Optimization**

- Rounding down to the nearest vial size or billing unit
  - Decrease waste
  - Decrease cost to the patient
- Ensure policy is in place to allow dose rounding and BFW
  - Policy and procedure must outline how waste is to be documented in the chart (dropping a charge from the pharmacy is acceptable)
  - Exceptions can be listed to allow billing for waste from Automated Dispensing Cabinets (outside the pharmacy)





# Denials – Common Reasons

- Lack of pre-certification or authorization
- Medical necessity
- Experimental and investigational
- Requires additional information
- Non-covered service/medication on the plan benefit
- Out of network provider
- Timely filing of claims
- Multiple diagnoses coding for disease states and metastases payer does not apply correct codes to medications
- Error in number of units billed to payer
- Insurance duplicity or delay



# **General Rules for Denials**

- Discover the root cause of the denial
  - Review payer-specific policy, local coverage determinations, national coverage determinations (LCDs & NCDs)
  - Determine if pre-certification or prior authorization was completed
  - Review documentation
    - Reimbursement is linked to the quality of the bill
    - Coders obtain information from medical record but sometimes required information is missing
- Look for denial trends with payers
  - Drugs, diagnosis, charge threshold
- Exceeds total units allowable





# Handling Denials

- Work with Finance to develop a method for routing denials to appropriate personnel
  - Leverage IT to create work queue and notification process
- Consider appropriateness of resources
  - Workload (average number of denials/appeals)
  - Strict appeal timelines of many payers
- Consider training/experience of personnel
  - Ideally a nurse, pharmacist, or pharmacy technician with oncology experience
  - Ability to learn and understand financial systems and processes
  - Ability to navigate electronic medical record





# Handling Denials

- Request medical peer-to-peer interaction
  - Offer additional information and rationale to discuss with clinical reviewers who made initial determination
- Monitor for trends
  - Increased denials for repetitive reasons may require payer, billing or provider education
- Hold payer accountable
  - Regardless of the size of the organization
    - Example: Payer not recognizing authorization because it came from a third party administrator and denying claims for reason of "lack of pre-certification"





# Handling Denials

- Challenge outdated payer policies
  - Develop reconsideration packet (for both commercial payer and Medicare) with evidence to support addition of covered diagnoses and/or regimens excluded from payer policies





# Practical barriers beyond payment

- IO-related medical emergencies
- Biosimilars
- CAR T treatments





# **IO Management Strategies**

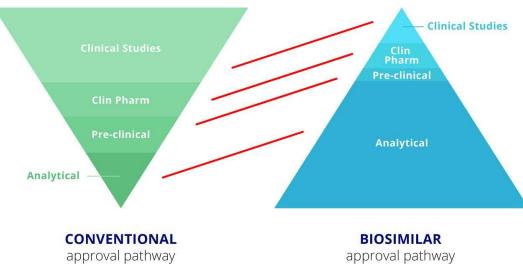
- Develop protocols
  - Use your "I-O Champion" to take the lead in developing/revising any treatment protocols that may be impacted by the addition of new I-O therapies in your practice
- Patient education
  - Educate all patients on an I-O therapy to clearly identify themselves as such; make sure that these patients can be quickly identified as being on an I-O therapy in their medical record
- Staff education
  - Ensure staff understand and can identify the most common adverse events associated with I-O products, and know when these events could be potentially be life-threatening and/or require immediate clinical attention





#### Biosimilars

- FDA requires biosimilars to be highly similar, but not identical, to reference product
- Has to demonstrate no clinically meaningful differences in efficacy, safety, and potency
- Primarily tested through non-clinical pathways – examining structural and functional nature of the product







#### Biosimilars approved by the FDA \*NOTE\* Not all products commercially available

Biosimilar	Reference Product	Approval Date	
Inflectra (infliximab-dyyb)	Remicade (infliximab) April 2016		
Erelzi (etanercept-szzs)	Enbrel (etanercept)	August 2016	
Amjevita (adalimumab-atto)	Humira (adalimumab) September 201		
Renflexis (infliximab-abda)	Remicade (infliximab)	May 2017	
Cyltezo (adalimumab-adbm)	Humira (adalimumab)	August 2017	
lxifi (infliximab-qbtx)	Remicade (infliximab)	December 2017	
Retacrit (epoetin alfa-epbx)	Procrit (epoetin alfa)	May 2018	
Hyrimoz (adalimumab-adaz)	Humira (adalimumab)	October 2018	





#### Cancer-Related Biosimilars Approved by the FDA

#### \*NOTE\* Not all products commercially available

Cancer-related Biosimilar	Reference Product	Approval Date	Cancer-related Biosimilar	Reference Product	Approval Date
Zarxio (filgrastim-sndz)	Neupogen (filgrastim)	March 2015	Ontruzant (trastuzumab- qyyp)	Herceptin (trastuzumab)	January 2019
Mvasi (bevacizumab- awwb)	Avastin (bevacizumab)	September 2017	Trazimera (trastuzumab- qyyp).	Herceptin (trastuzumab)	March 2019
Ogivri (trastuzumab-dkst)	Herceptin (trastuzumab)	December 2017	Eticovo (etanercept-ykro)	Enbrel (etanercept)	April 2019
Fulphilia (pegfilgrastim- jmdb)	Neulasta (pegfilgrastim)	June 2018	Kanjinti (trastuzumab- anns)	Herceptin (trastuzumab)	June 2019
Nivestym (filgrastim-aafi)	Neupogen (filgrastim)	July 2018	Zirabev (bevacizumab- bvzr)	Avastin (bevacizumab)	June 2019
Truxima (rituximab-abbs)	Rituxan (rituximab)	November 2018	-		
Udenyca (pegfilgrastim- cbqv)	Neulasta (pegfilgrastim)	November 2018	Ruxience (rituximab- pvvr)	Rituxan (rituximab)	July 2019
Herzuma (trastuzumab- pkrb)	Herceptin (trastuzumab)	December 2018	Ziextenzo (pegfilgrastim- bmez)	Neulasta (pegfilgrastim)	November 2019

Last Updated 1/30/20

Purple Book Link





# Biosimilars – practical considerations

- Healthcare providers, pharmacists, and patients are critical for biosimilar acceptance and usage
- Substitution policies vary by state "interchangeable products" can be substituted without prescriber input
- Incentives to prescribe biosimilars from Medicare







# Unique considerations for CAR-T therapies

- Large up-front cost instead of smaller costs over time
- Potential side effects can lead to large costs as well
- Medicare coverage:
  - National coverage determination in August 2019
  - Will be covered by Medicare if administered in health care facilities that follow FDA REMS (risk evaluation and mitigation strategies)
  - May be covered for off-label indications





#### "Local Practices"

- EHR Limitations
  - Optimal workflow for patient scheduling not achieved due to EHR limitations, and large organizational structure complexity
- Staff Training
  - Pre-certification team training for using LCDs and Compendia as part of the authorization process.
- Co-Pay Assistance
  - Based on your workflow/organizational structure, co-pay assistance can be challenging to implement
- Medication Assistance Programs (Drug Replacement and Free Drug)
  - Pharmacy Technician-based program
- Denials/Appeals
  - Pharmacists can help write appeal letters, do peer-to-peers in some cases, and provide alternative therapy recommendations based on coverage.
  - Much success with getting approvals with off-label indications, or free drug after a denial.



#### **Future Considerations**

- Payer ability to keep up with accelerating evidence-based new indications (e.g., new lines of therapy, new tumor types)
- Increasing utilization of checkpoint inhibitors in combination with a host of agents (e.g., chemo, targeted, immunotherapeutic)
- Potential for coverage policies to be biomarker driven (e.g., PD-L1 overexpression)
- Financial implications of agents becoming first line
- Emergence of biosimilars and CAR T treatments

