



"It is more important to know what kind of a patient the disease has, than to know what kind of a disease the patient has." ? Claudius Galen (130-210 CE) In DDN, February 2021 The U.S. healthcare disease crisis system **Patients are PEOPLE** Who just landed on a new planet with: No roadmap No dictionary No survival training

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Clinic & trial issues start early

People need better results... Benefits MUST outweigh costs

Issues start with:

- (mis) Diagnosis
- Confusion at each step
- Technology for 'big data,' not patient results
- Costs (many kinds)
- Clinical trials?



'Patient' can include...

People/patients

- Those who have a medical condition/disease/illness
 Can include comorbidities

Carers/caregivers/helpers

- Those who feel powerless, but want to help
 Family, friends
- Those who are paid by someone to help patients function better

Sometimes even medical providers/sites

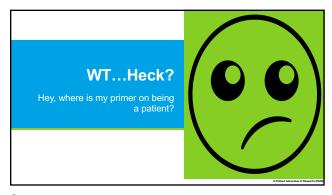
Those in health systems who provide medical care
 Can include general care and clinical trials



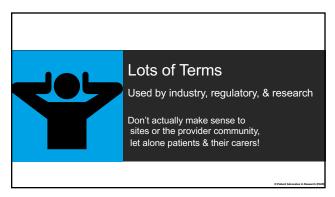
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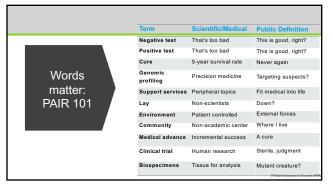
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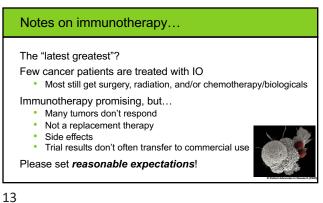


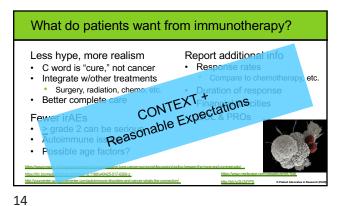


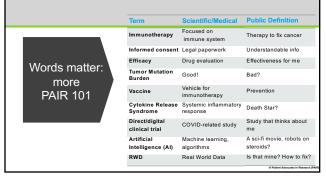


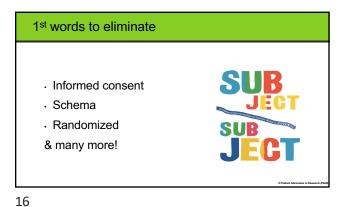


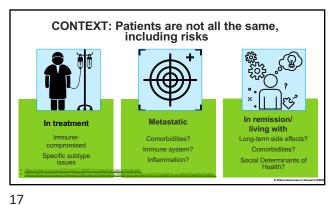


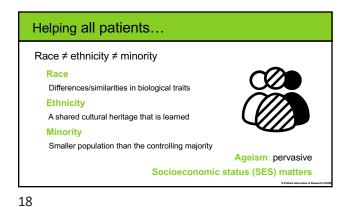


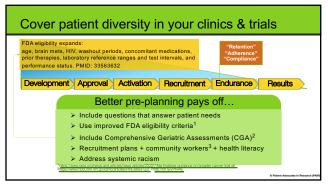


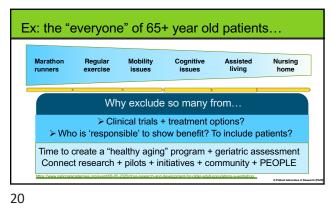


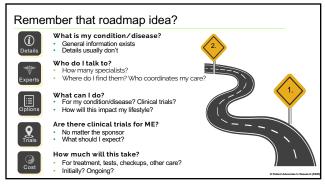


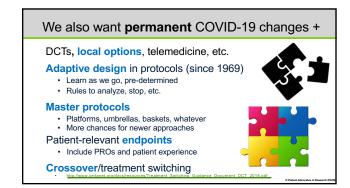




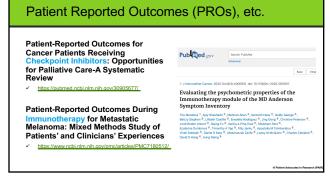




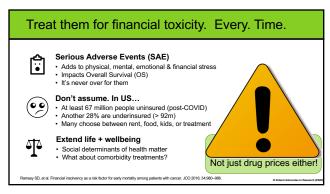




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Takeaway messages

✓ Pre-plan with patients in mind + in design
✓ Build trust + relationships
✓ Include diversity in language, age, ethnicity, etc.
✓ Help create equity in health systems & clinical trials
✓ Help train sites + patient representatives
✓ Include patient experience/PRO data

√ Health literacy builds understanding + action

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